



COURT HIRE TERMS AND CONDITIONS

CANCELLATION POLICY

- Minimum 6 hours notice of cancellation required for all casual court hire.
- No shows and last minute cancellations will not be credited.
- For all bookings cancelled in the required time a credit will be granted.
- Credits expire after six months if unused. The onus is on players to use credits within the specified time period.

COURT BOOKINGS

1. Careel Bay Tennis Club reserves the right to:

- Vary charges at any time.
- Cancel any booking at short notice. (The Club will contact you and re-assign a different time.)

2. Prepayment:

- The Club requires pre-payment for all bookings.

3. Transactions:

- All transactions are in Australian Dollars

4. Delivery Policies:

- The Careel Bay Tennis Club website does not provide any physical goods to be delivered, only booking services.

5. Extending a Booking:

- Courts must be vacated at the expiry of booking period. It may be extended if vacant, normal booking charges apply.

6. Permanent Bookings:

- Permanent bookings can be booked the last week of the month for the following months play and paid in advance for that month.
- Permanent bookings that have been booked are only booked on the condition that players understand the booking is not an indefinite fixture and may be needed by the club at a later date. The Club and Coach take precedence over any bookings.

7. Adverse weather:

- Please be aware that our synthetic courts shed water very easily and will only be unplayable after prolonged heavy rain. If you need to check the condition of the courts please ring our Club coach, Scott Browne who will advise the current condition of the courts, his phone number is 0409 607 703.

8. Permanent Hirers:

- To request a credit due to unplayable weather conditions please email careelbaytennisclub@gmail.com with the request. Please make sure you include the date, court number, time of play and the name the court was booked under. If accepted, a credit will be applied to your next month's booking. These requests must be made by the end of the month in question.

9. Casual Hirers:

- To request a credit due to unplayable weather conditions please email careelbaytennisclub@gmail.com with the request. Please make sure you include the date, court number, time of play and the name the court was booked under. Please note that if accepted, the credit will expire after six months if unused. The onus is on players to use credits within the specified time period. These requests must be made within forty eight hours of the booking that was weather affected.